

# FAQs

**Q:** Why is the fee going up?

**A:** Medical practices in NZ are facing considerable challenges. Although the Government has provided some support to help local health practitioners adjust their consult fees, this increase hasn't fully addressed the rising costs GP practices have experienced over the past 15 years.

**Q:** Will this fee increase affect all types of consults?

**A:** This adjustment is specific to standard consult visits. Other services may have additional charges based on their nature, but the current fee structure for those services will remain unchanged.

**Q:** Is this only happening at this practice?

**A:** No, this change is being implemented at most medical practices across NZ. However, fees may vary from practice to practice.

**Q:** What if I have already booked an appointment? Which fee applies?

**A:** The new fee will apply to all standard consults from 14th October 2024.

**Q:** How often do you review your fees?

**A:** This is the first significant change to our standard consult fees in 15 years. We are committed to communicating any future changes transparently to our patients.

